

# Process Improvement Coaching Services



## Support and Expertise from CORHIO’s Healthcare Quality Improvement Team

Changes in reporting clinical guidelines, compliance and quality measures are intended to improve patient outcomes by moving toward value over volume, but the learning curve can be steep. Colorado is among 26 states participating in CMS’s Primary Care First (PCF) program, which offers an innovative payment structure to support the delivery of advanced primary care by rewarding value and quality. A PCF practice must meet certain standards in order to be eligible for a positive performance-based adjustment to their primary care model payments. CORHIO’s Healthcare Quality Improvement team offers Process Improvement Coaching Services to help practices transform to value-based care models like PCF to optimize the benefits for their patients and to the bottom line.

Service Detail	Service Level Tiers			
	GOLD	SILVER	BRONZE	BASIC
<b>Coaching Support</b> — Meetings to review milestones in value-based care programs like PCF and others; quality reporting progression; guidance on performance improvement	Included monthly	Included monthly	Included monthly	Included quarterly
<b>Cost Reports Review</b> — Assistance with reviewing, selecting, and reporting clinical quality measures to earn incentives and avoiding negative payment adjustments	Included, plus return on investment review	Included	N/A	N/A
<b>Quarterly and Annual Submission</b> — Reviews site-level reporting and necessary information; meet with practice to support quarterly and annual submission of program data; support data entry to PCF portal as needed	Included	Included	Included	Included
<b>Timeline</b>	Ongoing, monthly support for 1 year	Ongoing, monthly support for 1 year	Ongoing, monthly support for 1 year	Ongoing, quarterly support for 1 year

For PCF practices, CORHIO recommends adding the Hierarchical Condition Category (HCC) Risk Coding package and/or the eCQM package to support additional needs associated with value-based care. Discounts would be offered on other packages for overlapping work.

**Pricing available upon request for tiers listed above. Contact [HQI@corhio.org](mailto:HQI@corhio.org) or your current CORHIO representative.**