



COLORADO MEDICAID EHR INCENTIVE PROGRAM

PROGRAM UPDATE



January 14, 2019

Program Year 2018 Opening

Participants are eagerly awaiting the announcement of the opening date for Program Year (PY) 2018. The Department of Health Care Policy and Financing (the Department) will announce PY 2018 opening date through several forms of communications including emails to participating providers signed up for this newsletter. If you know a provider who is not on the email list and should receive these updates, please send their contact information to MedicaidEHR@corhio.org. For now, the Department would like participants to prepare for a spring opening with specific dates coming soon.

Congratulations to all the many participants that successfully attested to Program Year 2017!

Over \$9,000,000 in incentive payments have been awarded.

Attention Greenway EHR Users - Calculation Errors

Greenway Health LLC (Greenway) Certified Electronic Health Record Technology (CEHRT) has identified measures from the Medicaid EHR Incentive Program that calculate numerators at higher values than they should. To meet Meaningful Use (MU) requirements, participants must satisfy all objectives and this will not be possible with the current state of Greenway CEHRT calculation errors.

Participants who are customers of Greenway Health LLC may have received a letter stating that they are calculating Medicaid EHR Incentive Program measures incorrectly. Greenway has instructed participants **not** to attest to the Medicaid EHR Incentive Program for PY 2018. However, The Department has established a process for participants who are using Greenway to attest. When the system opens, participants will begin their attestation during PY 2018 prior to the deadline but **not submit** the data until Greenway has applied the needed patches or updated the data for the affected measure(s). Participants should start the attestation process by completing **only** the Medicaid patient volume in the MAPIR system and leaving the attestation 'incomplete' until Greenway alerts that the data has been corrected.

The Centers for Medicare and Medicaid Services has advised that participants using CEHRT from Greenway should not be penalized during post-payment audits if they were unaware of CEHRT deficiencies at the time of their attestations. With that in mind, participants are now aware of the Greenway issues and are advised **not** to attest to MU with inaccurate data.

Submit Your Questions to Be Answered in a Webinar

This year, the Department would like to specifically address participant frequently asked questions in a webinar format. In doing so, participants will be able to see challenges and questions from other participants that may address their own. We would like to invite you to submit questions that will be answered in a recorded webinar from the Medicaid EHR Incentive Program Coordinator. Please send your questions to medicaidehr@corhio.org by January 31, 2019. We anticipate the webinar will be available on the CORHIO website and sent out in this newsletter in February.



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New Program Resources Coming Soon

This year, the Department wants to help participants be as prepared as possible for their attestations by creating an attestation countdown document. This document will help providers to prepare in the days, weeks and months prior to the program opening and during the attestation process. Look for this document to be available on the CORHIO website and in this newsletter soon. Also available will be the new Program Year 2018 workbooks, checklists and overview sheets.

Look for an email announcement when these resources become available.

For questions regarding program requirements, eligibility and Meaningful Use, contact:

Medicaid EHR Incentive Program Coordinator
Kelly Hernandez
(720) 285-3232
MedicaidEHR@corhio.org

Medicaid Program Point of Contact and Partnerships

The Department of Health Care Policy and Financing has partnered with CORHIO to provide program coordination and assist with provider communications and outreach regarding the Medicaid EHR Incentive Program. The Medicaid EHR Incentive Program Coordinator is the central point of contact for EPs, EHs, partners and other interested parties regarding requirements and processes. Inquiries concerning the Medicaid EHR Incentive Program can be sent to MedicaidEHR@corhio.org or by calling (720) 285-3232.