

EMS Billing Inbox

Enhance reimbursement and collection activities with real-time hospital facesheets.



The Inbox function in PatientCare 360® allows hospitals to send a patient facesheet from an emergency department admission after an EMS agency has transported a patient to that location. Billing companies for EMS agencies, or in-house agency billing departments, can have users set up under the 'Billing' profile in PatientCare 360 so they can access these facesheets. The CORHIO facesheets are updated real-time as data is collected or added on the patients, so you always have the most accurate, up-to-date information.

About PatientCare 360®

This web-based software tool allows CORHIO participants to access patient records from multiple hospitals, medical labs, imaging centers and more. Our hosted HIE services are provided by a joint partnership between CORHIO and Health Catalyst and follow the strictest security and privacy protocols.

- Real-time query for patient follow-up verses calling and waiting for an interpretation of hospital records
- Access the patient record on PatientCare 360 during a community paramedic visit
- View the full longitudinal patient record to best determine care for patients

Use the EMS Billing Inbox to:

- View facesheets from the hospitals participating in this program: Centura Health and SCL Health (University of Colorado Health System coming soon)
- Obtain demographic and insurance information and visit summary
- Save time previously spent collecting facesheets via phone or fax
- Decrease time for billing patients with faster access to real-time facesheets
- Decrease the risk of missing payments because you don't have the correct patient information

Pricing

Trips/year	PatientCare 360® Logins	Monthly Cost	Inbox Logins	Total Logins	Combined Pricing
0-500	3	\$50	2	5	\$75
501-1,000	5	\$100	4	9	\$200
1,001-2,500	7	\$125	6	13	\$250
2,501-5,000	9	\$150	8	17	\$300
5,001-10,000	11	\$200	10	21	\$400
10,001-20,000	13	\$250	12	25	\$500
20,001-40,000	15	\$300	14	29	\$600
40,001-80,000	17	\$400	15	32	\$800
>80,000	20	\$500	16	36	\$1,000

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Sample of data available in facesheet

Demographics			
Name CORHIOEMS, C	SSN ***-**-9999	Race Chinese	Address 123 DEMO LANE DENVER, CO 80231
Phone Home: (555) 555-5555	MRN CEUQ00235641	DOB 8/4/1978	Age At Admission 39
Gender Male	Marital Status Married	Religion Anglican	Ethnicity Unknown
Language Somali	PCP GALE, JOHN HOWARD		

Visit Summary			
Account 900098759	Admit Type Emergency	Admit Source Transfer From A Hospital	Admit Reason
Admit Date/Time 8/4/2017 8:12:00 PM	Hospital Service Emergency Medicine	Pt. Class Emergency	Location PCED
Room/Bed PAHED19 / 19 EX	Discharge Disposition Discharged/Transferred To Another Short-Term General Hospital For Inpatient Care	Discharge Date/Time 8/4/2017 8:28:00 PM	Accident Date/Time
Job Related	Confidential No		

Care Team		
Relationship Type ATTENDING PRIMARY CARE CONSULTING	Provider Name CENTURA, ED GALE, JOHN HOWARD SOUTH METRO FIRE RESCUE	Code CENTED GALEJO 1081

Allergies				
Date	Allergen	Reaction	Severity	Type

Problems			
Date	Code	Description	Type

Procedures			
Date	Code	Description	Status

Emergency Contact			
Name TESTING, GUARDIAN	Address	Phone Home: (777) 777-7777	Patient Relationship Legal Guard

Guarantor			
Name CORHIOEMS, C	Pt. Relation Self	Address 123 DEMO LANE DENVER, CO 80231	Phone Home: (555) 555-5555

Insurance Information			
Insurance Plan 1			
Insurance Plan Id EAM	Company Name MANAGED MEDICARE UNITED	Company Address PO BOX 31350 SALT LAKE CITY, UT 84131-0350	Company Phone (866)314-8188
Group Number 123456	Group Name HUMANA INSURANCE COMPANY	Policy Number 456789865	Subscriber Name CORHIOEMS, C
Subscriber Relation Child	Effective Dates 06/21/2005		